

# Nelcome!

### To DoubleTree by Hilton-Tower of London

Plan Your Stay | Facilities | Local Attractions | Local Restaurants & Markets

# Arrival Doubletree by Hilton London

### **Tower of London**

7 Pepys Street London EC3N 4AF



**Tower Gateway Station** DLR Rail Services **Fenchurch Street Station C2C Rail Services** 

18 car spaces- £40 per night

2.1 metres height restrictions

Reserved spaces for Blue Badge

Congestion zone Charge £15 per

ULEZ - refer to TfL website for



**Tower Hill Station** Circle Line **District Line** 

**Hotel parking** 

charge.

holders

day



15, 25, 47, 343, 381

**Bus** 



**Uber boat by Thames Clippers** Tower of London City Pier City Clippers City Cruises

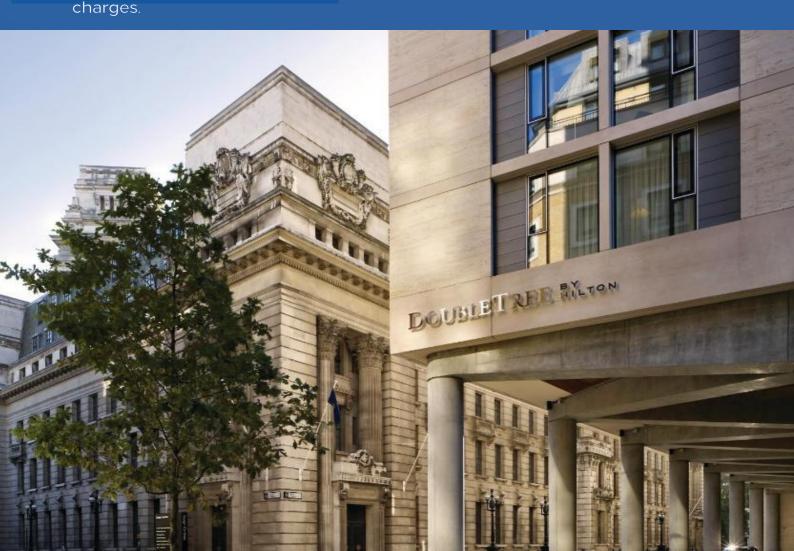


Taxi Please contact concierge: Lontl.guestservices@hilton.com



Coach parking located at Tower Hill Parking

Located at Tower Hill for vehicles 4.2m and taller



**London Local Travel Tip** 

Download the 'City Mapper' App on your mobile device to get directions on the go while exploring the city



# Plan your stay

## Unlock your door using Digital Key

Make travel easier and more rewarding with the Hilton Honors app. You can choose your room, check-in and out, and simply use your phone as a key during your stay.

When choosing Digital Key you help us reduce paper registration cards and reduce the distribution of plastic key cards.

### Choose to be green

### and get rewarded

To thank you for helping us reduce our environmental impact we will gift you a £10 voucher to use at our Vertical Bar

### Conserve to preserve

Our program reduces our impact on the environment by saving water and energy in our laundry facilities

### Bath Towels

To reuse your towels, place on the towel bar, if you leave a towel on the floor we will replace it.

### Bed Linen

Our standard is to change your bed linen every three days and again after you check out. To have your linen changed sooner, place the conserve to preserve card on your pillow in the morning. Suites bed linen is changed daily.

# Facilities

### Savage Garden

Enjoy expertly hand-crafted cocktails from our mixologists and enjoy scenic views of the Tower of London and Tower Bridge.

- Open hours: Monday Thursday 15:00 00:00 Friday–15:00 - 02:00, Saturday –12:00 – 02:00, Sunday 12:00 -00:00
- Saturday brunch- 12:00-15:00 Please check Savage Garden website for exclusive use dates. 12<sup>th</sup> Floor
- Children allowed until 6pm. Reservations recommended.

<u>www.savagegarden.co.uk</u>

### **Vertical & Bar**

Enjoy a morning coffee, light bites or a delicious lunch or dinner.

- Open hours: Monday-<mark>Sunday 08:00 01:00</mark>
- Ground Floor

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lontl.guestservices@Hilton.com

### **City Café**

- Our breakfast restaurant serving a full buffet every morning. Breakfast served daily from 06:30 – 10:00 Weekends from 07:00 – 11:00
- Ground Floor next to concierge
- lontl.guestservices@<mark>Hilton.com</mark>

### **Executive** Lounge

- Available for our Diamond Hilton Honors members or guests in our Executive rooms.
- Open from 06:00 –00:00 Monday Sunday
- Ground floor
- Access by invitation or upgrade available from reception
- lontl.guestservices@Hilton.com

### **Meetings** and **Events**

With 10 flexible meeting rooms all with natural daylight for up to 250 delegates. First and 12th Floor









### Frequently Asked Questions

### Early Check-in

Check-in time starts at 3 PM. If you plan to arrive earlier, we can note your early check-in request; however, please be aware that room availability before 3 PM is not guaranteed. We are happy to store your belongings with our concierge until your room is ready.

### **Express Checkout**

If you are in a rush in the morning, you can drop your keys at the express checkout box, and your invoice will be sent to your email on file. If you have any specific billing instructions, our team members are more than happy to assist you.

### Late Checkout

Please be advised that our checkout time is at midday. Late checkout is available based on availability on the day of your departure. If you would like to check out after midday, a fee of £20 per hour will apply until 6 PM. After 6 PM, you will be charged the current day's rate.

### **Pet Charges**

Our hotel is pet-friendly. However, please be aware that there is a pet charge of £40 for your stay, which is required to be paid. Additionally, pets are allowed only up to the 7th floor. If you have any further questions about our pet requirements, please refer to our website.

### Parking

We have onsite parking available at our hotel for a charge of £40 per day. Due to the limited number of spaces, parking is on a first-come, first-served basis. If you carry a blue badge, please email Lontl.guestservices@hilton.com prior to your arrival.

### **Rollaway Bed**

Rollaway beds are available for children only, as our rooms can accommodate up to 2 adults. If you would like to request a rollaway bed for your stay, the charge will be £40 per night.

### Let's Celebrate

If you are celebrating a special occasion or want to enhance your stay, our Guest Relations team will be delighted to make arrangements for you to ensure you have a memorable stay with us.

(A minimum of 24hrs notice required) Pre-Payment is required to confirm package. Prices are inclusive of VAT

lontl\_guest\_relations@hilton.com

### Birthday

Our Birthday package includes a Bottle of Prosecco, Happy Birthday Banner, Small Birthday cake & Balloon Clusters. £89.00

### Romance

Our Romance package includes a bottle of Prosecco, faux rose petal decoration, small cake, foil heart balloons & Balloon Clusters. £89.00

### Kids Birthday

Choose from dinosaur or princess theme includes a selection of sweets and chocolates, Happy Birthday banner, small chocolate cake & foil birthday balloons

£49.00



### Extra special Touch

Pommery Champagne: £69.00 Bottle of Prosecco: £40.00 Additional balloons: £6 each Birthday Cake: £25.00

### Local Attractions



**Tower Bridge** 6 mins walk from the hotel Explore inside Tower Bridge and discover the stories behind the engineering and people that built London's defining landmark.



**Gherkin** 10 mins walk from the hotel

The Gherkin is 180 meters (591ft) tall. Towering 41 floors above the City of London, The Gherkin looks magnificent at any time of the day, but it's particularly dazzling when lit up at night.



#### The Great Fire of London Monument

The Monument west of the spot where the Great Fire of London started on Pudding Lane.



#### Tower of London

3 mins walk from the hotel
Discover London's castle – a secure fortress, royal palace and infamous prison with a 900+ year history



#### The Shard

20 mins walk from the hotel

Experience a view of London at the top Western Europe's Tallest Building, The Shard offers panoramic views of up to 40 miles (64 km) across the capital.



#### London Eye

30 mins via City Clippers or City Cruises from Tower Pier to London Eye Waterloo Pier

### Loca Markets





### **Borough Market**

#### 15 mins walk from the hotel

Open Daily - Hours Vary.

It is one of the largest and oldest food markets in London, – around 1,000 years of history – is part and parcel of its appeal, but their focus is very much on the here and now.



### Brick Lane Market

25 mins walk from the hotel



A vintage market, renowned for bargain hunters. This market sells everything from fruit and veg to second hand furniture



### Leadenhall Market

#### 10 mins walk from the hotel

Open Monday- Friday- 8am-10pm. Different shops have varying opening times.

A truly stunning Victorian covered market in which Harry Potter was filmed. Housing clothes shops, specialist food stalls and weekly markets.



#### **Spitafields Market**

#### 15 mins. walk from the hotel

Open Monday to Saturday 8am-11pm, Sunday 9am-11pm

With some of the best street food in London, food lovers and explorers alike will love Spitafields market

### LOCA Pubs & Restaurants



#### **Crutched Friars**

A classic English pub, serving Great British food, cask ales and at extensive gin and wine selection.

1 mins walk from the hotel



### Minories

A traditional old world pub perfect to get cosy with a drink. Also ideal in the summer with a large heated beer garden.

6 mins. walk from the hotel



#### The Dickens Inn

A traditional 18<sup>th</sup> century pub inn based in St Katherine's Docks.

10 mins. walk from the hotel



### Duck & Waffle

Offering a unique menu featuring refined pub classics crafted from fresh, seasonal ingredients.

12 mins walk from the hotel



### Bodean's

The style and soul of a Kansas city barbeque. This smokehouse is spread across 2 floors, a large bar area where you can enjoy a large selection of beers, bourbons and cocktails.

4 mins. walk from the hotel



### Coppa Club

Built around a central brass bar that's open on all sides with dazzling views of Southbank's skyline.

10 mins. walk from the hotel





www.Hilton.com/doubletreetoweroflondon

### Iontl\_guest\_relations@hilton.com LONTL\_FrontOffice@hilton.com

